As the new Engagement Officer for Customer Services in Aberdeenshire Council.  I am in the progress of carrying out engagement with customers/residents of Aberdeenshire Council in relation to the services provide by the organisation. The Customer Services team have created a survey to gather our customers’ views which will be available on Engage Aberdeenshire from Monday 3rd April. The feedback from this engagement will be used as evidence to support the content of the new Customer Service Strategy.

**Lyn Esslemont**  
Engagement Officer (Customer Service)

Customer and Digital Services

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***Survey Link :-***

[Customer Service Survey | Engage Aberdeenshire](https://engage.aberdeenshire.gov.uk/customer-service-survey)